


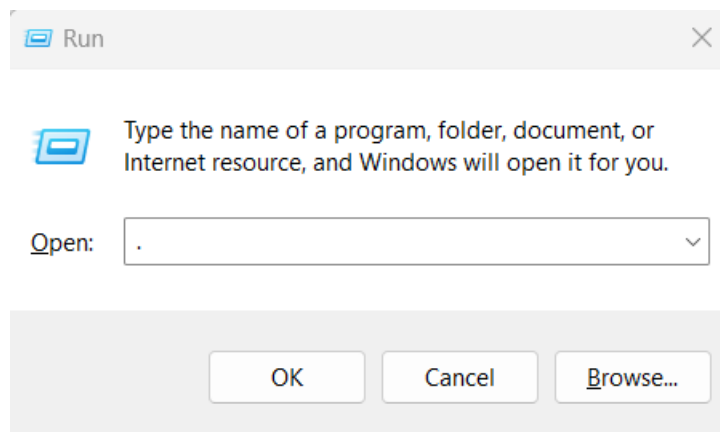


## Steps to Delete a **SOClassCache** File from the Desktop/Laptop.

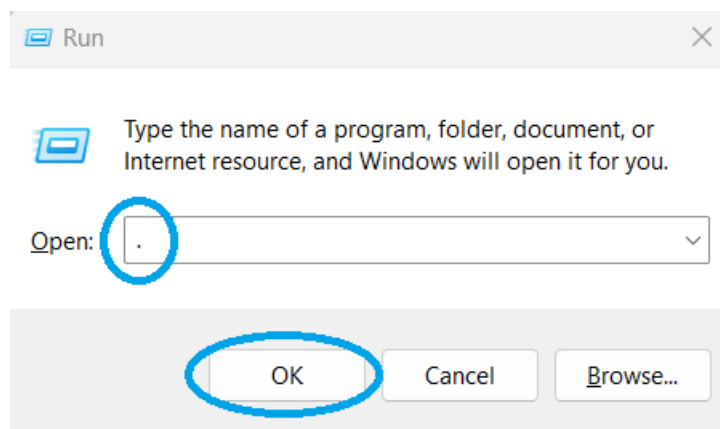
At times there are issues related to Data disappearing from eDocuments. In such instances execute the following steps. If you delete this file, it will take time to recreate this file at your next login.

**Note:** Before continuing, logout from all the ASYCUDAWorld client connections.

- Press windows key  key and 'R' key simultaneously on the computer keyboard to obtain the following "Run". Command on screen as below.

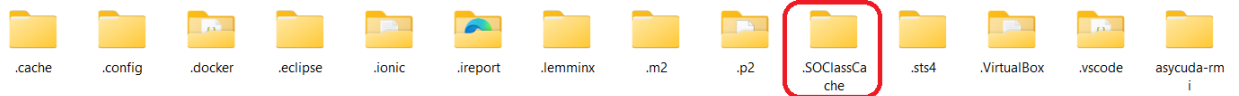


- In the empty box enter "." (full-stop or dot) and press ok to search all the files and folders starting with ".".

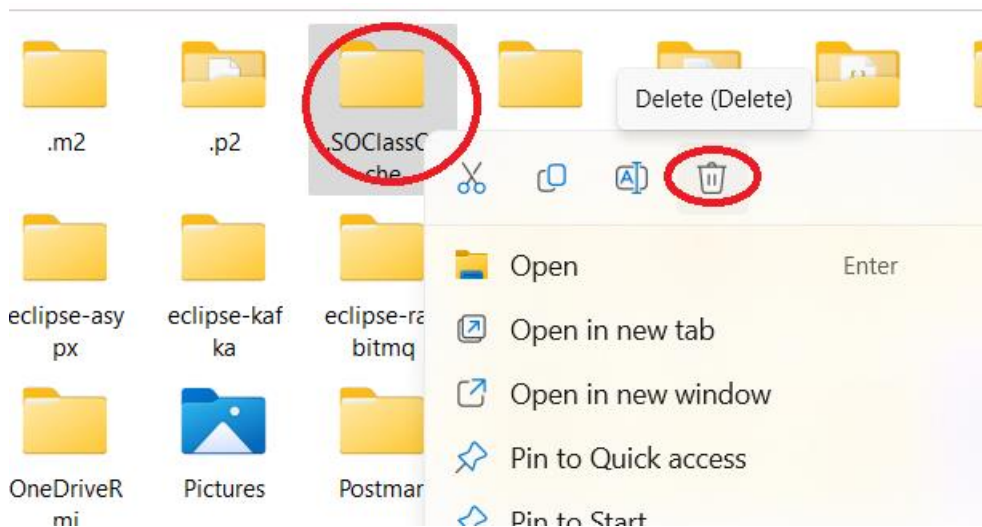




- The sample output of the above command is shown below.



- Right-click on the folder '.SOCClassCache' and execute the "Delete" command remove the folder.



- The '.SOCClassCache' folder will be recreated at the **next** ASYCUDAWorld logging-in with the most updated contents.